

BGAN LaunchPad 3.9.2 for Windows XP and Windows Vista

Briefing note
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BGAN LaunchPad 3.9.2 for Windows XP and Windows Vista is released and available for download now. Go to www.inmarsat.com/support, click on **BGAN**, then click on **BGAN LaunchPad**.

Recommendations for installation

Inmarsat advises that all customers using Windows XP or Windows Vista install BGAN LaunchPad 3.9.2 to take advantage of the features of this custom-designed interface to your BGAN terminal.

Terminal firmware

The latest firmware versions for each BGAN terminal are shown below:

- Wideye SABRE I: v 12.0.4
- HNS 9201: v 3.6.3.5
- HNS 9250: v 4.0.2.7
- Thrane & Thrane EXPLORER 100/110: v 2.11.3
- Thrane & Thrane EXPLORER 300: v 3.00
- Thrane & Thrane EXPLORER 500: v 3.00
- Thrane & Thrane EXPLORER 527: v 3.02
- Thrane & Thrane EXPLORER 700: v 3.01
- Thrane & Thrane EXPLORER 727: v 1.09

Note: BGAN LaunchPad 3.9.2 has been tested on the firmware versions listed. Compatibility with other versions is not guaranteed.

Installing LaunchPad 3.9.2

You must have a PC running Windows XP service pack 2 or 3 or Windows Vista Service Pack 1 before you can install BGAN LaunchPad 3.9.2.

To install BGAN LaunchPad:

- a. Download the installer from www.inmarsat.com/support, click on **BGAN**, then click on **BGAN**

[inmarsat.com/bgan](http://www.inmarsat.com/bgan)

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LaunchPad. Follow the on-screen instructions to download the installer to your desktop.

- b. Double-click on the LaunchPad installer.
- c. Follow the on-screen instructions. (If you have a version of BGAN LaunchPad already installed, select the **Uninstall** option when prompted.)

After installation, the BGAN LaunchPad icon is installed on your desktop. Double-click on the icon to open BGAN LaunchPad.

New features of this release include:

- Updates for BGAN X-Stream
- New features for upgraded firmware
- New DP support
- New BGAN user terminal support

Further documentation

Refer to the following guides for help in using BGAN LaunchPad.

- For general information on using BGAN LaunchPad, click on **Help** in BGAN LaunchPad.
- For information on using features that are specific to each terminal, or for guidance on using certain technologies or third-party products over BGAN, go to the Inmarsat web site, at www.inmarsat.com/support. Click on **User guides**.

Using TCP Accelerator

TCP Accelerator is not included as part of BGAN LaunchPad. If you have not already installed TCP Accelerator, and you want to take advantage of the improved performance that TCP Accelerator provides over BGAN, you must install it separately. To download TCP Accelerator, go to www.inmarsat.com/support, click on **BGAN**, then click on **TCP Accelerator** and follow the on-screen instructions.